



Idaho State Library

STRATEGIC PLAN

2005-2009

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VALUES

Library Ideals: We believe libraries exist for the public good. They are essential to literacy and informed citizens in a democratic society. We affirm intellectual freedom, life-long learning, customer privacy, and public access to information.

Customer Service: We deliver high quality customer service to internal and external customers.

Relationships: We achieve organizational effectiveness through mutual support, trust, value, and respect.

Collaboration: We accomplish goals using shared leadership, teamwork and consensus.

Learning Organization: We continuously improve services by creating, gathering, and transferring information and modifying behaviors to reflect new knowledge and insights.

Idaho State Library's Strategic Plan 2005-2009 is intended to answer the question of "What does the agency need to accomplish?" ... and "Where is our Primary Direction for the coming five (5) year period."

Ann Joslin, State Librarian

VISION STATEMENT

Building upon a century of service to Idaho's citizens, Idaho State Library promotes vital leadership for a dynamic library community. We foster continuous library development through the promotion of life-long learning and the innovative use of technology. Our valued and trusted staff provides outstanding customer service to all.

MISSION STATEMENT

The Idaho State Library assists libraries to build the capacity to better serve their clientele.

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Alignment with SBOE Goals & Objectives	STATE LIBRARY GOALS & OBJECTIVES	Anticipated Completion Date
	1. QUALITY: Direct efforts at continuous improvement in competitiveness, high achievement, and well informed citizenry.	
I-4; I-11	1.1 ISL provides consulting services, education and information to policy makers, directors, staff, trustees, friends groups and other interested parties on library issues. (ISL Plan 1.1)	Ongoing
	2. ACCESS: Provide all ages and abilities information and services to develop skills, knowledge, and social awareness to become globally competitive workers, responsible citizens, and life-long learners.	
I-11; II-2; II-3; II-4; II-5; II-7	2.1 ISL works in partnership with the local community to promote and deliver library services to people with special needs. (ISL Plan 2.3)	Ongoing
	3. RELEVANT: Ensure information and research available meets the needs of workforce, business & industry, and government at all levels.	
II-7; III-2; III-3; III-5; III-6	3.1 ISL services extend throughout the state to libraries and other community organizations. (ISL Plan 2.1)	Ongoing
	3.2 ISL increases the visibility of libraries as community and statewide resources. (ISL Plan 3.1)	Ongoing
	4. EFFICIENT: Ensure maximum benefit derived from resources invested in operation & management of education process state-wide.	
II-2; III-6; IV-5; IV-11	4.1 ISL monitors, promotes, and participates in developing Idaho government information policy. (ISL Plan 2.2)	Ongoing
	4.2 ISL incorporates and promotes the effective use of new technologies. (ISL Plan 2.4)	Ongoing